



A Meter Service Agreement (MSA) is designed to protect your meter equipment and investment.

- Trip Charges
- Troubleshooting
- Wiring Repairs
- Programming Maintenance

Tier 1 – Labor Only	Covered	Not Covered
Trip Charges	X	
Troubleshooting	X	
Minor Wiring Repairs	X	
Programming Maintenance	X	
Pre-Existing Conditions		X
Acts of God		X
Acts of Terrorism		X
Vandalism		X
Resident Tampering		X
Meter Accuracy Testing		X
Disconnected/Call Blocked Phone Lines		X
Cut Removed Phone Lines		X
Battery Replacements		X
AMR Equipment Replacements		X
Meter Replacements**		X

\*\* If the Minomess 130 meter has been installed, this meter is covered under a lifetime warranty as long as Minol is the billing provider.

Tier 2 – Parts and Labor	Covered	Not Covered
Trip Charges	X	
Troubleshooting	X	
Minor Wiring Repairs	X	
Programming Maintenance	X	
Pre-Existing Conditions		X
Acts of God		X
Acts of Terrorism		X
Vandalism		X
Resident Tampering		X
Meter Accuracy Testing		X
Disconnected/Call Blocked Phone Lines		X
Cut Removed Phone Lines		X
Battery Replacements	X	
AMR Equipment Replacements	X	
Meter Replacements**	X	

**Qualifications:**

- Property must be at 100% prior to implementing the MSA.
- Property audit/survey must be performed onsite by one of our technician’s before MSA is executed.